
Mobolutions's SAP cloud migration services help a global claims management firm reduce its operational costs by 60%



Mobolutions has helped Cunningham Lindsey, a leading global claims management firm in the US, reduce its operational costs by 60% by offering SAP cloud migration services.

About the Client

Cunningham Lindsey (CL) is a leading global loss adjusting and claims management firm that has joined forces with Sedgwick and Vericlim. This has presented an opportunity for CL to offer its customers an end-to-end service solution around the world. CL's services include loss adjusting, third-party claims administration, global account management, forensic engineering and restoration and repair consulting. Sedgwick with the acquisition of CL is now a 21,000+ strong workforce, operating across in 65 countries.

Current Technological Landscape

Prior to the acquisition, CL'S SAP environment that was hosted on the cloud was supported by multiple vendors for infrastructure, basis and support services. With the completion of this integration, the next steps were to migrate the migrating Cunningham Lindsey' client's SAP environment and consolidate its infrastructure to operate as a single entity.

After evaluating various technological platforms, Sedgwick concluded that Cloud hosting would be the best option for the company to dynamically scale compute and storage in line with its changing business requirements—ensuring that the company only paid for the infrastructure it needed.

Sedgwick evaluated multiple vendors including the company's current provider and selected Microsoft Azure as the preferred cloud hosting platform. Mobolutions was chosen as the technology partner to migrate the existing SAP platform to Microsoft Azure, with an eventual goal to migrate nearly all its IT infrastructure to Azure, improving time to value, reducing costs, and embracing modern technologies, thus enabling IT to be the driver for transformation.

Solution Offered

The Mobolutions's team successfully completed the migration, from SAP ECC (on premise) to Azure cloud platform in just 4 months. This included migration of around 50 virtual machines including 20 production instances. Migration was achieved using Azure Site Recovery (ASR) methodology, with an optimized downtime that exceeded the customers' expectations.

Migration included the SAP components like SAP ECC, Portal, GRC, Solution Manager and BW/BPC Landscape. Non-SAP systems like Hyperion, Citrix and the database servers were migrated along with the SAP systems using replication techniques with the help of Bubble Network.

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Business continuity was ensured and there were no RPO during the migrations along with the optimized RTO. Expert consultants mapped out and managed crucial elements on the move, working with key stakeholders from Microsoft and Sedgwick to ensure that the shift went as seamlessly as possible. With Azure's advanced tools like ASR helping in replication deployment, failover and recovery processes, it kept

the applications running during planned and unplanned outages, which helped minimize the downtime. Azure Vault capability was used for the backups for all the systems, both SAP and non-SAP. Now with the completion of this migration, Sedgwick plans to migrate the remaining instances to Microsoft Azure to drive business value and innovation.

Business Benefits



High level Insights to address customer issues quickly and efficiently



Reduction of infrastructure costs by more than **50%** on an annual basis



Increase in efficiency by over **80%**



Reduction of tickets pertaining to various user issues by **100%**



Reduction of operational costs by more than **60%**



Enhanced agility and ability to scale

Contact Us

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